

## **Level 2 Award for Door Supervisors in the Private Security Industry – 6 Days**

### **Course Overview**

Any business selling alcohol, including small pubs, retailers, large nightclubs, cafés, restaurants, hotels and sports facilities may need trained security staff qualified as door supervisors who hold an SIA licence. A level 2 award for working as a door supervisor within the private security industry qualification is required by law for an individual to apply for a SIA licence to work as a door supervisor.

### **Course Details**

#### **Unit 1 – Principles of Working in the Private Security Industry**

- Awareness of the Law in the Private Security Industry
- Health and Safety for the Private Security Operative
- Fire Safety Awareness
- Emergency Procedures
- The Private Security Industry
- Communication Skills and Customer Care

#### **Unit 2 - Principles of Working as a Door Supervisor in the Private Security Industry**

- Behavioural Standards
- Civil and Criminal Law
- Searching
- Arrest
- Drugs Awareness
- Recording Incidents and Crime Preservation
- Licensing Law
- Emergency Procedures

#### **Unit 3 – Application of Conflict Management in the Private Security Industry**

- Avoiding Conflict and Reducing Personal Risk
- Defusing Conflict
- Resolving and Learning from Conflict
- Application of Communication Skills and Conflict Management for Door Supervisors

#### **Unit 4 – Application of Physical Intervention Skills in the Private Security Industry**

- Introduction to Physical Skills
- Disengagement Techniques
- Escorting Techniques



## **Course Assessment**

At the of the course, you will be assessed on the course units.

**Unit 1 - Principles of Working in the Private Security Industry** - A multiple choice question exam with 70 questions and a Practical Assessment.

**Unit 2 - Principles of Working as a Door Supervisor in the Private Security Industry** - A multiple choice question exam with 50 questions and a Practical Assessment.

**Unit 3 - Application of Conflict Management in the Private Security Industry** - A multiple choice question exam with 20 questions and a Practical Assessment

**Unit 4 – Application of Physical Intervention Skills in the Private Security Industry** - A multiple choice question exam with 30 questions and a Practical Assessment

All the assessments will be conducted within the course duration.

We understand that exams can be daunting or nervous for many candidates. Many candidates on the course have not done an examination for a long time. The trainer on the course will equip you with all the knowledge needed to pass.

## **Entry Requirements:**

18+ Years

Basic Level of English to Level 1 Standard

Level 3 – Emergency First Aid at Work (Which can achieve through GuardWatch Security)

If you would like any further information, please Contact GuardWatch Security on 0345 257 1898