

Level 2 Award for CCTV Operators (Public Space Surveillance) in the Private Security Industry – 3 Days

Course Overview

Any business that uses CCTV to monitor a public space or members of the public will need trained security staff qualified as a CCTV operator and who hold a SIA licence. A level 2 award for working as a CCTV operator within the private security industry qualification is required by law for an individual to apply for a SIA licence to work as a CCTV operator.

Course Contents

During the course, our professional trainers will guide you through all the industrial standards of safety and security as applicable in the industry. You will be prepared to maintain the health, safety, and other environmental standards within the CCTV control room as well as the business premises. The CCTV training course is divided mainly into three units:

Unit 1 – Principles of Working in the Private Security Industry

- Awareness of the Law in the Private Security Industry
- Health and Safety for the Private Security Operative
- Fire Safety Awareness
- Emergency Procedures
- The Private Security Industry
- Communication Skills and Customer Care

Unit 2 - Principles and Practices of working as a CCTV operator in the private security industry.

- Understand CCTV codes of practice, operational procedures and guidelines.
- Understand relevant legislation and how it impacts on CCTV operations.
- Understand the importance of communication within CCTV operations.
- Understand emergency procedures in the CCTV control room.
- Understand the characteristics of a CCTV system.
- Understand Health and Safety relevant to the CCTV operator.
- Understand how to use CCTV equipment.
- Be able to operate the CCTV system.

Course Assessment

At the end of the course, you will be assessed on the course units.

Unit 1 - Principles of Working in the Private Security Industry - A multiple choice question exam with 70 questions and a Practical Assessment

- **Unit 2 - Principles and Practices of working as a CCTV operator in the private security industry** - A multiple choice question exam with 40 questions and practical observation assessed by the trainer.

All of the assessments will be conducted within the course duration.

We understand that exams can be daunting or nervous for many candidates. Many candidates on the course have not sat an examination in a long time. The trainer on the course will equip you with all the knowledge needed to pass.

Entry Requirements:

18+ Years

Basic Level of English to Level 1 Standard

Level 3 – Emergency First Aid at Work (Which can achieve through GuardWatch Security)

If you would like any further information, please Contact GuardWatch Security on 0345 257 1898